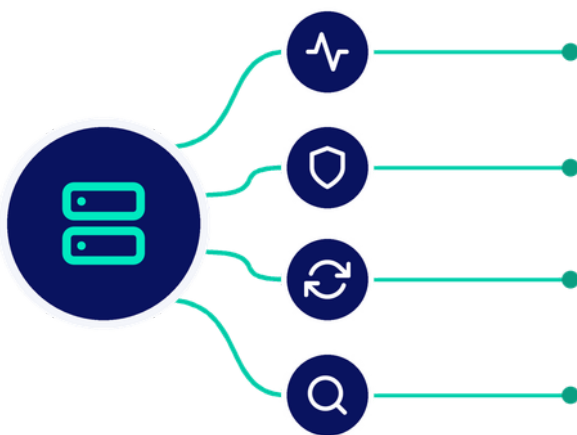


MANAGED NETWORKING

24/7 monitoring, security management and patch discipline, one team.

Today's networks are more complex, distributed and critical than ever. We keep every piece, from firewalls to voice systems, running reliably, monitored continuously and protected, as an extension of your team so you can focus on the business.

NETWORK MANAGEMENT, DELIVERED BY EXPERTS.



Monitoring and alerting

24x7 device and traffic monitoring with intelligent alerts, escalation, performance tracking and availability metrics.

Network security management

Expert configuration and tuning of firewalls, VPNs, NAC and IDS/IPS, with continuous patching and validation of appliances.

Device updates and patching

Firmware and software lifecycle management with security-driven remediation, documentation and audit support.

Root cause analysis

Experts investigate, isolate and resolve issues at the source, so the same symptom doesn't keep resurfacing.

WHY DIGITALERA

Named team

Same team on every call, billed as one relationship.

Firewalls to voice systems

One team across the entire network estate.

Integrates with your stack

SIEMaaS, vCISO and MDR integrate when you need them.

Compliance-ready records

Documented patching, configuration and monitoring.

WHAT YOU CAN EXPECT

- Someone watching the network around the clock
- Issues fixed at the root, with fewer repeat tickets
- Security appliances tuned and managed by specialists
- Documented patching, configuration and monitoring
- A network that doesn't degrade silently over time

WHAT YOU RECEIVE

- ✓ Monitoring and alerting
- ✓ Patch and firmware records
- ✓ Performance & uptime metrics
- ✓ Compliance-ready documentation

Where to start

Best started from a Network Assessment baseline. If hardware needs building first, start with IT infrastructure deployment.

Right fit if you have a network but nobody watching it around the clock, and your team fixes the same issues repeatedly.

Something else first if you need physical infrastructure built first (IT Infrastructure Deployment) or you haven't assessed what you run (Network Assessment).



Talk to an expert

digitaleragroup.com/contact/managed-networking

Active incident? Certified responders answer 24/7, no retainer required.

CALL US: 1-786-621-8600