DIGITAL ERA

SERVER MANAGEMENT SERVICE

Your on-premise servers power everything behind the scenes, when they fail, everything slows down or stops. Our service brings continuous visibility, configuration consistency, and operational support to your physical infrastructure.

We cover health monitoring, directory services, patching, and backups—reducing your internal workload while maintaining stability and compliance in your server environment.

Stabilize the Core. Monitor Continuously. Respond with Confidence.

Unified Server Management:
We monitor server availability, hardware health, OS performance, and uptime indicators. Critical alerts are triaged by our team with remote response to stabilize key services. Visibility is extended through reporting and optional dashboards for your IT staff.

Directory & Enterprise Services Management:
We manage and monitor core Microsoft services: Active Directory, DNS, DHCP, WSUS, Windows imaging, and Exchange (if applicable). Our oversight ensures secure, consistent domain operations and baseline infrastructure availability for business-critical functions.

Risk-Based Patch Management:
We plan and execute patch deployments with minimal risk. Our process includes role-based patch scheduling, compatibility review, failure tracking, and rollback coordination. Reporting supports audit requirements and confirms patch coverage and performance stability.

Backup Management:
End to end service, covering job scheduling, daily monitoring, recovery testing, and restoration support. Reporting covers backup reliability and success rates.

WHY CHOOSE US?

Tailored for On-Prem Environments:
This service specialize in traditional server infrastructures where uptime and service continuity matter most.

Structured, Not Ad Hoc:
All monitoring, patching, and backup actions follow process-driven playbooks with clear documentation.

Built-In Support:
From alert triage to restoration assistance, we're hands-on—not just observational.

Compliance-Ready Deliverables:
Everything we manage is traceable, testable, and aligned with audit and reporting needs.

OUTCOMES YOU CAN EXPECT

This service strengthens server reliability, simplifies maintenance, and improves your team's ability to manage, protect, and report on core infrastructure with greater consistency and less overhead, achieving:

- Reliable performance and reduced downtime across physical servers
- Safe and consistent deployment of system and security updates
- Resilient backup posture with confirmed recovery capabilities
- Standardized directory and infrastructure service operations
- Less burden on internal teams during incidents or audits

EMPOWERING YOUR SERVER OPERATIONS

You'll receive clear, actionable deliverables that provide visibility, validate performance, and support both operational decision-making and audit readiness, without adding complexity to your internal workflow:

- ✅ Monitoring & Incident Logs
- ✅ Patch, Configuration & Service Reports
- ✅ Backup Status & Recovery Documentation

WHY IT MATTERS

Servers are foundational.

When misconfigured, unpatched, or unmonitored, they become the weakest link.

We promote resiliency in your server infrastructure, with stability and security.

Call Us: **+786-621-8600**