



Endpoints are everywhere—and they're your most targeted and dispersed assets. Our service brings visibility, consistency, and control to every company-issued laptop, desktop, and mobile device.

This fully managed service combines unified endpoint oversight, policy enforcement, automated patching, and reliable backup into a single, streamlined solution designed for distributed workforces and compliance-conscious organizations.

Unify Control. Protect the Edge. Operate with Confidence.

Unified Endpoint Management:

Continuous monitoring, remote triage, and lifecycle tracking ensure device health, performance, and visibility, backed by real-time alerts and a dashboard that supports informed decision-making across your entire endpoint fleet.

User & System Configuration Management:

We provide standardized policies and hardening baselines to reduce misconfigurations. All with compliance-aligned settings, versioned documentation for audit readiness and consistent user experience.

Risk-Based Patch Management:

Automated patching with pre-deployment validation minimizes risk. We manage OS and app updates, track failures, support rollbacks, and deliver detailed reports aligned with operational standards.

Backup Management:

Encrypted, policy-driven backups with daily health monitoring and restoration support. Our team ensures reliable data protection and recovery, with reporting that supports business continuity and compliance needs.

WHY CHOOSE US?

Integrated, Not Piecemeal:

You get a single service covering endpoint health, configuration, patching, and backup, without silos.

Designed for Hybrid Environments:

We support work-from-anywhere teams with policy-based control that travels with the device.

Actionable Reporting:

From device inventory to backup success rates, our reports help drive informed decisions.

Hands-On Support:

We don't just alert, we troubleshoot, triage, and guide your team through resolution.

OUTCOMES YOU CAN EXPECT

This service delivers consistent endpoint performance, reduced operational risk, and improved visibility, helping your team maintain control, support users efficiently, and meet compliance expectations with less overhead, achieving:

- Standardized and secured endpoint configurations
- Reduced risk from missed patches or backup failures
- Increased uptime and end-user productivity
- Streamlined IT operations and less manual overhead
- Stronger compliance posture with reporting and documentation

EMPOWERING YOUR ENDPOINT OPERATIONS

As part of the service, you'll receive detailed reports, real-time insights, and hands-on support—giving you the tools and information needed to manage endpoints effectively and respond with clarity:

- ✓ Monitoring & Compliance Visibility
- ✓ Policy, Patch & Backup Management
- ✓ Executive & Technical Reporting

WHY IT MATTERS

Unmanaged endpoints become unreliable, unpatched, and exposed.

DigitalEra helps you keep every device secured, configured, and protected. Translating it to productive users, safe data, and a focused IT Team.