

# **CLOUD IDENTITY & PRODUCTIVITY MANAGEMENT SERVICE**



As hybrid work becomes the norm, identity and access are the new perimeter. Cloud-based productivity platforms are now mission-critical, but only when managed with precision.

We provide full lifecycle management of cloud-based identity, and productivity tools, so your teams can stay connected and protected.

# **Simplify Access. Strengthen** Security.

Optimization & Visibility A structured lifecycle approach of Planning, Testing, Patching, & Validation, ensures your cloud stack stays current, secure, & aligned with best practices.

**Collaboration Suite Monitoring:** 

We manage and monitor email, calendars, shared documents, and presence, keeping your communication tools performing at their best.

**Endpoint & Device Management:** 

Visibility, control, and policy enforcement across endpoints

**Unified Identity Oversight:** 

Cloud identity infrastructure management across users, groups, and permissions, ensuring secure, role-based access at scale.

# WHY CHOOSE US?

#### **Integrated Identity & Collaboration Expertise:**

We unify identity, endpoint, and productivity platform management under one proactive framework.

### Governance Built-In:

Security, access control, and compliance policies are part of every workflow, not an afterthought.

### **Scalability for Growth:**

Whether you're managing 50 or 5,000 users, our cloud management services scale effortlessly while maintaining centralized control.

### **Real-Time Performance Insight:**

We deliver continuous monitoring and reporting to identify trends, prevent disruptions, and drive smarter decisionmaking.

## MODERN PRODUCTIVITY WITH ZERO COMPROMISE ON SECURITY

Our Cloud Identity & Productivity Management Service offers a comprehensive set of features designed to secure user access, support daily operations, and optimize your cloud environment, including:

- · Cloud Identity Management
- · Account & Group Oversight
- Email & Online Collaboration Support
- Endpoint Configuration & Policy Enforcement
- Security & Compliance Portal Monitoring
- · Cloud License Management
- · Proactive Optimization & Reporting

## **EMPOWERING CLOUD PRODUCTIVITY**

Our approach equips CISOs and cloud administrators with Access and collaboration s that empowers, not exposes your organization.

We manage the tools your teams rely on every day, ensuring smooth, secure, and compliant operations that scale with your business.

**Proactive Optimization** 

Performance Analysis & Reporting

## WHY IT MATTERS

As cloud environments grow, so do the risks tied to fragmented identity and collaboration management. Without consistent oversight, gaps in access control, compliance, and security can go unnoticed. DigitalEra brings structure and visibility to reduce complexity and ensure alignment across your cloud ecosystem.